

DSHS Children's Administration, Braam Settlement Agreement, Informational Quarterly Performance Reports

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Monday, September 27, 2010 (PAAY Performance Corrected 11/1/10)

Informational Report	Braam Settlement Agreement Reference	Description
DLR CPS Investigations	<i>Alternative Data:</i> Unsafe and Inappropriate Placements, Goal 2, Outcome 2	Percentage of Licensing Resources (DLR) Investigations assigned during the quarter that are completed within 90 days unless the investigation is being conducted under a written protocol pursuant to 26.44.180 and a law enforcement agency or prosecuting attorney has determined that a longer investigation period is necessary.
Health and Education Plans Updated in ISSP Every 6 Months	Mental Health, Goal 2, Outcome 2	Percentage of children in out-of-home care that have health and education plans in their ISSPs updated every 6 months.
Adequate Safeguards for Sexually Aggressive Youth (SAY)	Unsafe and Inappropriate Placements, Goal 1, Outcome 3	Percentage of children identified as sexually aggressive (SAY) pursuant to the statutory definition that are placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.
Adequate Safeguards for Physically Assaultive/Aggressive Youth (PAAY)	Unsafe and Inappropriate Placements, Goal 1, Outcome 4	Percentage of children identified as physically assaultive or physically aggressive (PAY) pursuant to the statutory definition that are placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.
Foster Parent Support	Foster Parent Training and Information, Goal 1, Outcome 2	Percentage of licensed caregivers that report adequate support for their roles and responsibilities (including, but not limited to, crisis support, timely notification about case planning meetings, and cultural competency resources).
Sibling Visits/Contacts	Sibling Separation, Goal 2, Outcome 1	Percentage of children placed apart from their siblings that have two or more monthly visits or contacts (not including staffing meetings or court events) with some or all of their siblings.

Children's Administration

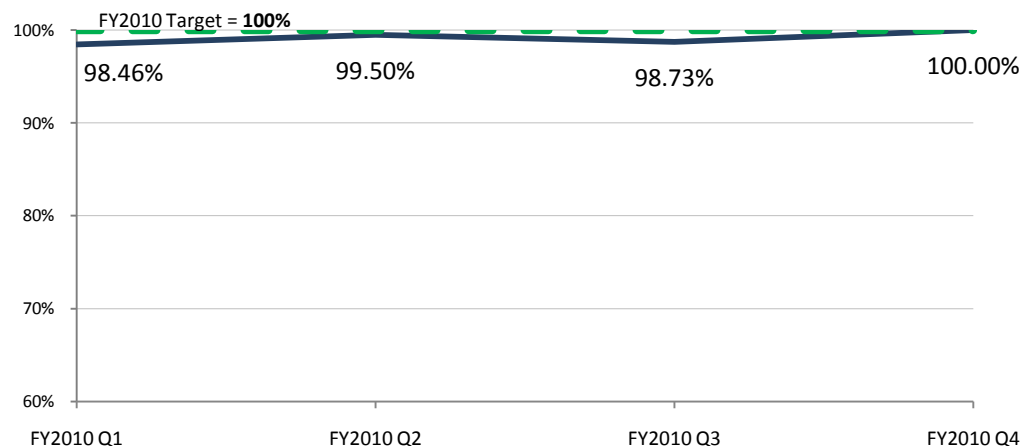
PERFORMANCE MEASURE

[TO DATA CHART](#)

DLR CPS Investigations Completed within 90 Days

Division of Licensing Resources (DLR) Investigations will be completed within 90 days unless the investigation is being conducted under a written protocol pursuant to 26.44.180 and a law enforcement agency or prosecuting attorney has determined that a longer investigation period is necessary.

Statewide Average



DATA SOURCE: DLR Data Base, based on hand count report provided 9/13/10

MEASURE DEFINITION: Percentage of DLR CPS Investigations assigned during the quarter that are completed within 90 days unless the investigation is being conducted under a written protocol pursuant to 26.44.180 and a law enforcement agency or prosecuting attorney has determined that a longer investigation period is necessary. This is an alternative data source for Braam Settlement Agreement Outcome: All referrals alleging child abuse and neglect of children in out-of-home care will receive thorough investigation by the Division of Licensing Resources (DLR) pursuant to CA policy and timeline and with required documentation.

DATA NOTES: **1** Performance is calculated by identifying the number of investigations assigned during the quarter and identifying the count and percentage of investigations closed within 90 days (compliance), closed or open greater than 90 days with law enforcement involvement (compliance), and closed or open greater than 90 days without law enforcement involvement (non-compliance). **2** The data represents DLR CPS investigation compliance for facilities that provide overnight care to foster children (i.e. foster homes, private agency foster homes, staff residential centers, group homes, and crisis response centers). **3** This alternative measure was agreed to by the Braam Oversight Panel to meet a request for quarterly reporting as compliance with the official outcome is measured through an annual Central Case Record Review that is conducted annually during the month of January.

SUMMARY

- Performance completing DLR CPS investigations assigned within 90 days during FY2010 Quarter 4 was 100% and met the statewide benchmark.
- During FY2010, 858 of 865 (99.19%) assigned DLR CPS investigations involving facilities that provide overnight care to foster children were completed within 90 days or had law enforcement involvement requiring a longer investigation period.
- During FY2010 quarterly statewide performance ranged between 98.46% and 100%.
- Regions 5 and 6 met the benchmark during all four quarters of FY2010. Regions 1, 2, 3, and 4 met the benchmark in three of the four quarters during FY2010.
- During FY2010, there were 7 investigations open >90 days without law enforcement involvement. 3 of 7 non-compliant investigations were in Region 3 and are regarding children from the same family placed in Washington State from New Mexico through the ICPC process and CA has had difficulty obtaining information about the children's history from the sending state. The remaining four (4) investigations not completed within 90 days were in Regions 1, 2, and 4 and have been identified as staff training issues.

ACTION PLAN

- Ongoing monthly review of performance to identify and address challenges.
- Regions are provided a monthly list of investigations open longer than 60 days for review and follow up to ensure DLR CPS cases are completed within 90 days.
- When there is law enforcement or the prosecuting attorneys' office involvement in the investigation that requires an investigation to remain open longer than 90 days, the supervisor ensures ongoing communication with law enforcement occurs and is documented in FamLink.

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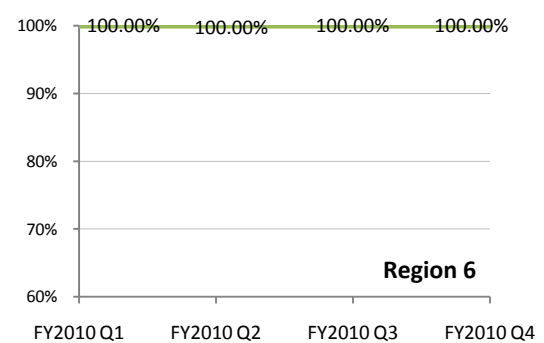
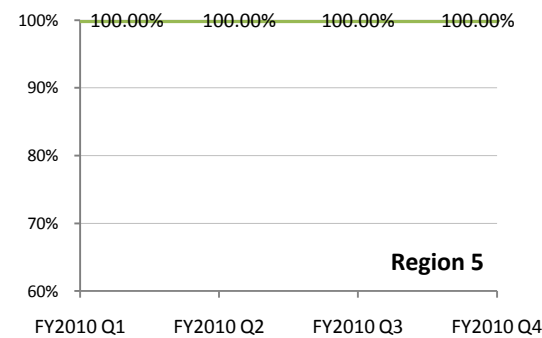
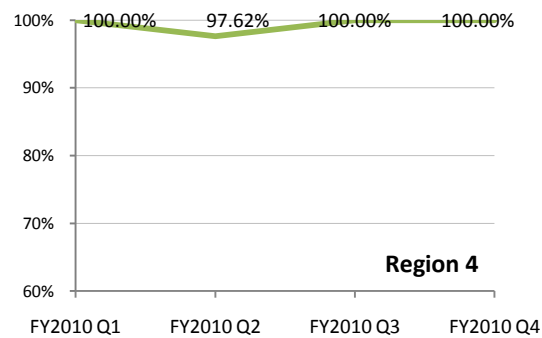
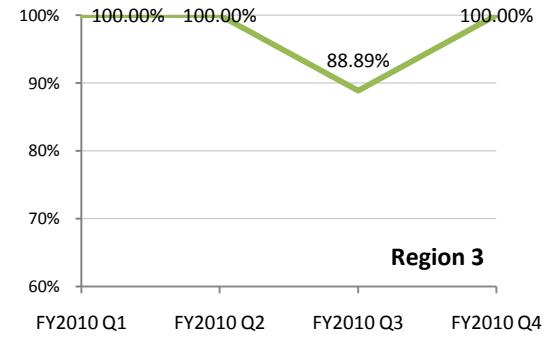
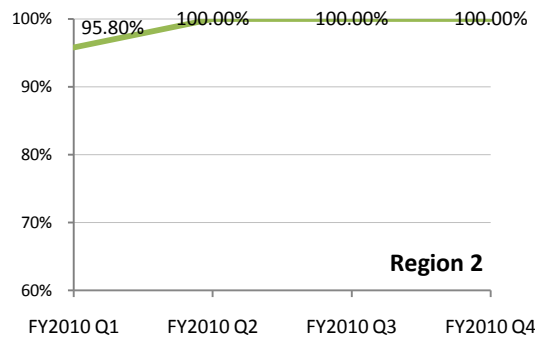
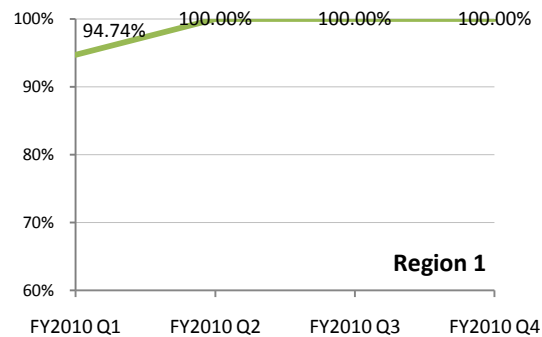
PERFORMANCE MEASURE

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DLR CPS Investigations Completed within 90 Days

Division of Licensing Resources (DLR) Investigations will be completed within 90 days unless the investigation is being conducted under a written protocol pursuant to 26.44.180 and a law enforcement agency or prosecuting attorney has determined that a longer investigation period is necessary.

Regional Trends



Children's Administration

DLR CPS Investigations Completed within 90 Days (Alternative Data: Unsafe and Inappropriate Placements, Goal 2, Outcome 2)

Division of Licensing Resources (DLR) Investigations that are completed within 90 days unless the investigation is being conducted under a written protocol pursuant to 26.44.180 and a law enforcement agency or prosecuting attorney has determined that a longer investigation period is necessary.

Measure definition	Percentage of DLR CPS Investigations assigned during the quarter that are completed within 90 days unless the investigation is being conducted under a written protocol pursuant to 26.44.180 and a law enforcement agency or prosecuting attorney has determined that a longer investigation period is necessary. This is an alternative data source for Braam Settlement Agreement Outcome: All referrals alleging child abuse and neglect of children in out-of-home care will receive thorough investigation by the Division of Licensing Resources (DLR) pursuant to CA policy and timeline and with required documentation.
Data source	DLR Data Base, based on hand count report provided 9/13/10
Data supplier	Jeanne McShane, Acting Administrator, Division of Licensed Resources, Children's Administration
Alternate supplier	Melissa Sayer, Statewide DLR CPS Program Manager, Division of Licensed Resources, Children's Administration
Next update	January 2011
Frequency	State Fiscal Qtr
Data notes	<p>1 Performance is calculated by identifying the number of investigations assigned during the quarter and identifying the count and percentage of investigations closed within 90 days (compliance), closed or open greater than 90 days with law enforcement involvement (compliance), and closed or open greater than 90 days without law enforcement involvement (non-compliance).</p> <p>2 The data represents DLR CPS investigation compliance for facilities that provide overnight care to foster children (i.e. foster homes, private agency foster homes, staff residential centers, group homes, and crisis response centers).</p> <p>3 This alternative measure was agreed to by the Braam Oversight Panel to meet a request for quarterly reporting as compliance with the official outcome is measured through an annual Central Case Record Review that is conducted annually during the month of January.</p>

DATA

DATE	Statewide Rate	TARGET	Total Investigations	Investigations Completed <90 Days	Investigations Completed >90 Days with Law Enforcement Involvement	Total Compliance	Investigations Completed >90 Days without Law Enforcement Involvement	DLR Region 1	DLR Region 2	DLR Region 3	DLR Region 4	DLR Region 5	DLR Region 6
FY2010 Q1	98.46%	100%	195	181 (92.82%)	11 (5.64%)	192 (98.46%)	3 (1.54%)	94.74%	95.80%	100.00%	100.00%	100.00%	100.00%
FY2010 Q2	99.50%	100%	202	185 (91.58%)	16 (7.92%)	201 (99.50%)	1 (0.50%)	100.00%	100.00%	100.00%	97.62%	100.00%	100.00%
FY2010 Q3	98.73%	100%	236	225 (95.34%)	8 (3.39%)	233 (98.73%)	3 (1.27%)	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%
FY2010 Q4	100.00%	100%	232	214 (92.24%)	18 (7.76%)	232 (100%)	0 (0%)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
FY2010	99.19%	100%	865	805	53	858	7	98.92%	98.90%	97.39%	99.42%	100.00%	100.00%

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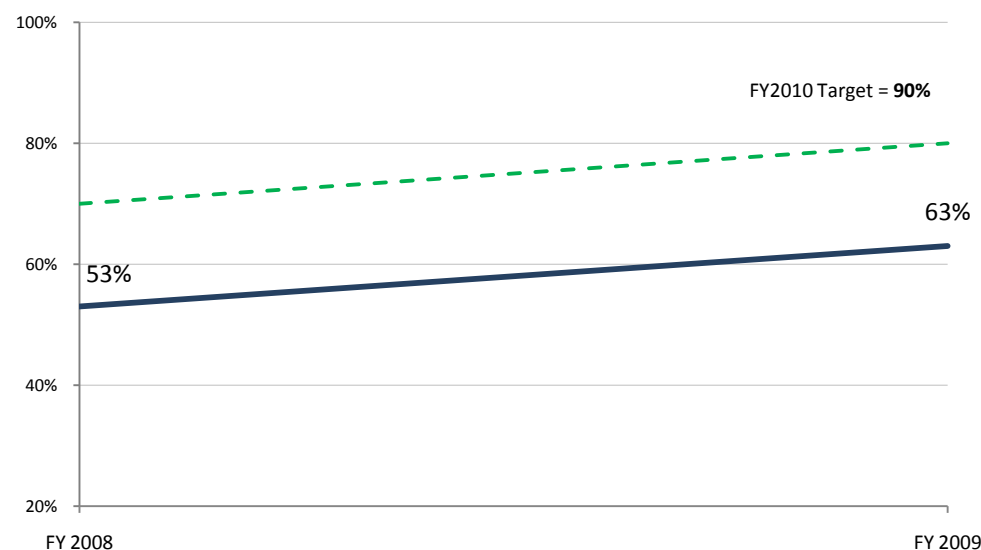
PERFORMANCE MEASURE

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Health and Education Plans Updated in ISSP every 6 Months

Children in out of home care will have health and education plans in their ISSP's updated every six months.

Statewide Average



SUMMARY

- Performance during FY2010 Quarter 3 for social workers having Health and Education Plans in children's Individual Safety and Service Plan (ISSP) updated every 6 months was 63%. This performance is equivalent to FY2009 performance and an improvement from 53% in FY2008.
- During FY2010 Quarter 3, case records from five offices were reviewed by the Central Case Review Team and 46 cases were reviewed to this outcome.
- During the quarter CA regional performance ranged between 33% and 88%. Region 4 had the highest performance during the quarter at 88% (10 of 12 cases). Region 4 has consistently been the highest performer on this measure. Region 3 had the lowest performance during the quarter at 33% (2 of 6 cases).
- 17 cases reviewed during the quarter were rated not achieved. Data showing key reasons for non-compliance (in order of frequency):
 - Education was assessed and addressed or was not applicable due to the age of the child however, the child's health status was not documented.
 - Health and education status for the child was not documented in the ISSP.
 - Health and education status was assessed and addressed with the exception of dental care.
- In September 2010, the ISSP template was modified to identify the FamLink Education Plan template as a required attachment to the ISSP.

DATA SOURCE: Central Case Review Reports provided by Lyn Craik, Supervisor of Central Case Review Team

MEASURE DEFINITION: Percentage of randomly selected cases reviewed during the quarter rated compliant by the Central Case Record Review Team on the following review question: Did the health and education plan in the most recent Individual Safety and Service Plan (ISSP) address new and ongoing needs of the child identified in screenings and assessments?

DATA NOTES: **1** The Central Case Review Team has a schedule of ongoing office reviews ensuring that each office is reviewed approximately every 18 months. **2** A random sample of cases from all program areas is selected by FamLink that were open during the six months prior to the review quarter. **3** There were five offices reviewed during the third quarter of FY2010, January-March 2010. **4** Cases were applicable for review when the child was in care six months or longer. **5** The most recent ISSP was reviewed for this benchmark.

ACTION PLAN

- Strengthen direction and resources for staff regarding info to include in the health and education section of the ISSP.
- Implement quality assurance review process for Area Administrator's oversight of supervisor approval of ISSP's.
- Continue to implement the Medicaid Purchasing Administration Foster Well-Being Program to increase the identification and documentation of children's health needs in FamLink.
- Continue to conduct ongoing case record review to identify and address statewide, regional, and local performance, strengths, and improvement needs.

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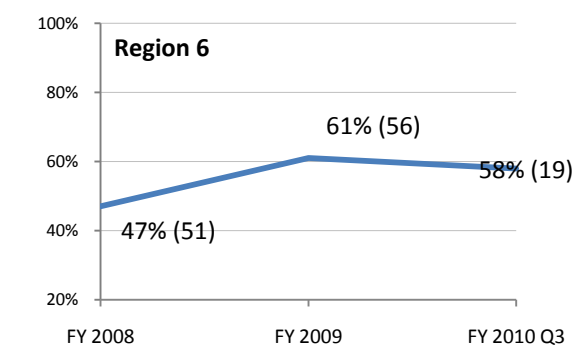
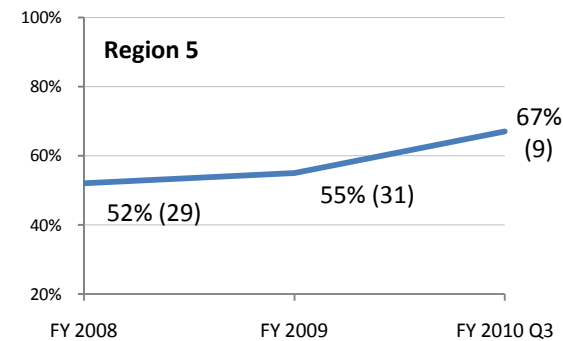
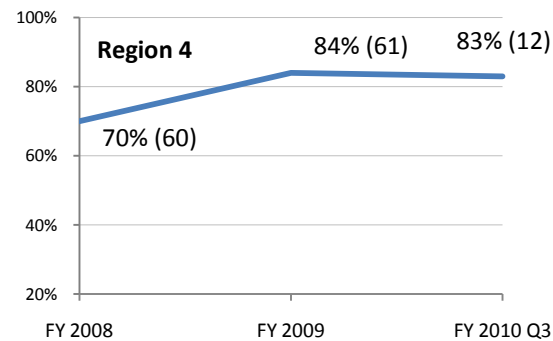
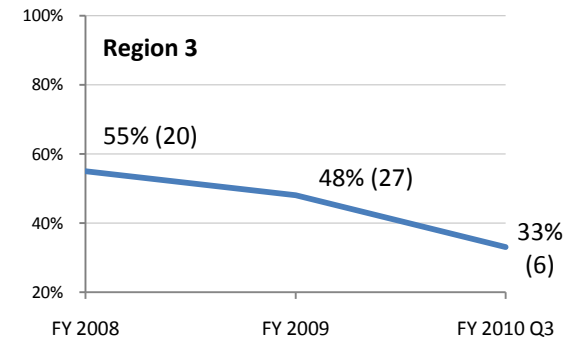
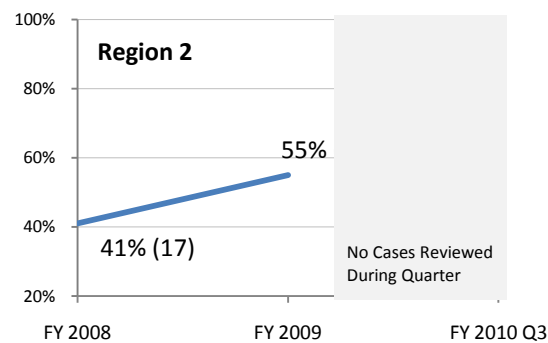
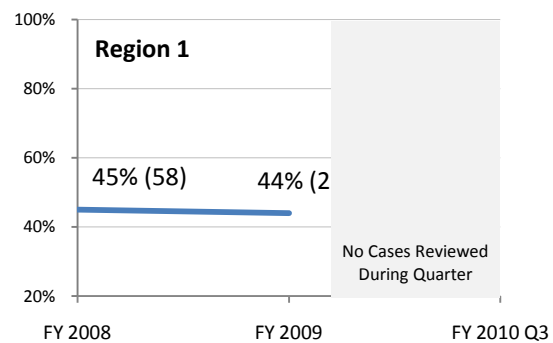
PERFORMANCE MEASURE

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Health and Education Plans Updated in ISSP every 6 Months

Children in out of home care will have health and education plans in their ISSP's updated every six months.

Regional Trends (Number in parenthesis is total count of applicable cases)



Children's Administration

Health and Education Plans Updated in ISSP every 6 Months

Children in out of home care will have health and education plans in their ISSP's updated every six months.

Measure definition	Percentage of randomly selected cases reviewed during the quarter rated compliant by the Central Case Record Review Team on the following review question: Did the health and education plan in the most recent Individual Safety and Service Plan (ISSP) address new and ongoing needs of the child identified in screenings and assessments?
Data source	Central Case Review Reports
Data supplier	Lyn Craik, Supervisor, Central Case Review Team, Children's Administration
Next update	January 2011
Frequency	State Fiscal Qtr
Data notes	<p>1 The Central Case Review Team has a schedule of ongoing office reviews ensuring that each office is reviewed approximately every 18 months.</p> <p>2 A random sample of cases from all program areas is selected by FamLink that were open during the six months prior to the review quarter.</p> <p>3 There were five offices reviewed during the third quarter of FY2010, January-March 2010.</p> <p>4 Cases were applicable when the child was in care six months or longer.</p> <p>5 The most recent ISSP was reviewed for this benchmark against case review criteria for this item.</p>

DATA

DATE	Statewide Rate	TARGET	Total Applicable Cases	Region 1		Region 2		Region 3		Region 4		Region 5		Region 6	
				%	Case Count	%	Case Count	%	Case Count	%	Case Count	%	Case Count	%	Case Count
FY 2008	53%	70%	235	45%	58	41%	17	55%	20	70%	60	52%	29	47%	51
FY 2009	63%	80%	211	44%	25	55%	11	48%	27	84%	61	55%	31	61%	56
FY 2010 Q3	63%	90%	46		-		-	33%	6	83%	12	67%	9	58%	19

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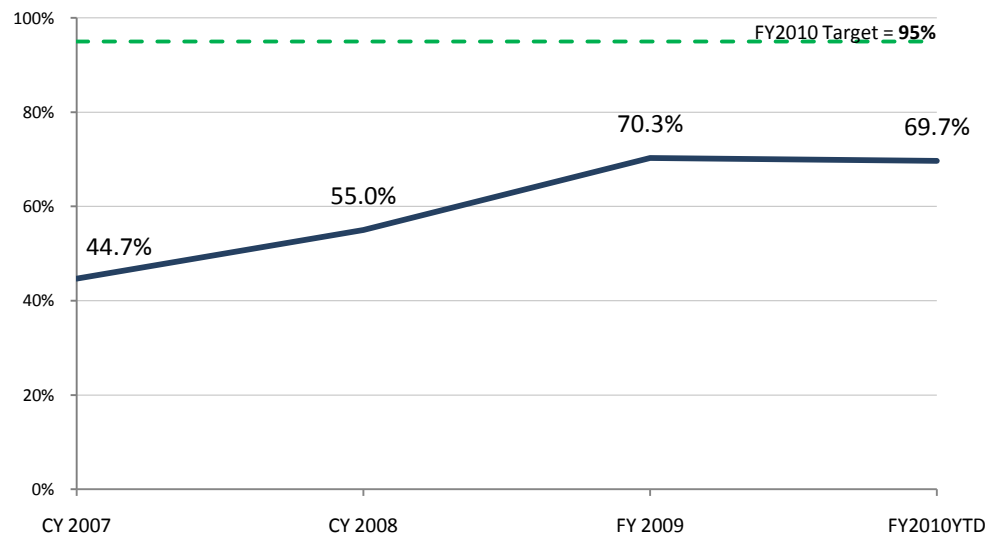
PERFORMANCE MEASURE

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Adequate Safeguards for Sexually Aggressive Youth (SAY)

Children identified as sexually aggressive (SAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

Statewide Average



DATA SOURCE: Survey of Foster Parents and Caregivers in Washington State, administered by WSU

MEASURE DEFINITION: Children identified as sexually aggressive (SAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

DATA NOTES: **1** Results for this outcome include interview responses from randomly selected licensed foster parents and unlicensed and caregivers. **2** This outcome has been significantly revised from the 2007 survey. In the 2007 survey, SAY and PAAY were combined into a single outcome. Beginning with the 2008 survey, separate outcomes were measured for SAY and PAAY. A definition of "sexually aggressive youth" was added to the survey in 2009, along with a second screening question (Q115A) to help ensure only caregivers who cared for children meeting this definition would be included in the outcome calculation. **3** Only foster parents and caregivers who answer "yes" to having a child identified by the agency as sexually aggressive placed into their home (Q115A) in FY2009 are included in the calculation for this outcome. Answers to both Q114 and Q118 must be YES to be considered in compliance. **4** FY2010 YTD includes results from Qtr 1 and Qtr 2 and is based on a total of 699 caregiver interviews.

SUMMARY

- FY2010YTD performance for ensuring adequate safeguards for Sexually Aggressive Youth (SAY) was 69.7% and has remained relatively stable in comparison to FY2009 performance at 70.3%.
- Performance has improved since CY2008 (55%) and CY2007 (44.7%).
- Regional performance is not calculated in quarterly informational reports due to the small number of applicable cases.
- Region 4 was the highest performer during FY2009 at 100% and Region 5 had the lowest performance at 43%.
- During the most recent quarterly survey, caregivers reported the following:
 - 76.2% (16 of 21) received specialized training to care for SAY.
 - 71.4% (15 of 21) received a Youth Supervision and Safety Plan by CA to support their care of the youth.
 - 93.3% (14 of 15) were involved in developing the Youth Supervision and Safety Plan and 92.9% of the plans met the safety and supervision needs of the children in their home.
- Beginning in February 2010, a comprehensive statewide SAY-PAAY quality assurance plan was implemented to help ensure safeguards for children and caregivers are in place.
- In July 2010, the revised Youth Supervision and Safety Plan was released in FamLink.
- In August 2010, training packets (DVD and hand-outs) were distributed to regions to give to caregivers caring for SAY/PAAY youth. Copies were also sent to Behavioral Rehabilitative Services (BRS) and Child Placing Agency (CPA) providers.

ACTION PLAN

- Strengthen ongoing quarterly quality assurance review to identify and address practice improvement needs.
- Provide social workers reminder of revised Youth Supervision and Safety Plan form in FamLink during the October 2010 Policy Roll-Out Training.
- Obtain consultation from the National Resource Center for Permanency and Family Connections (NRCPPFC) at Hunters College.

Children's Administration

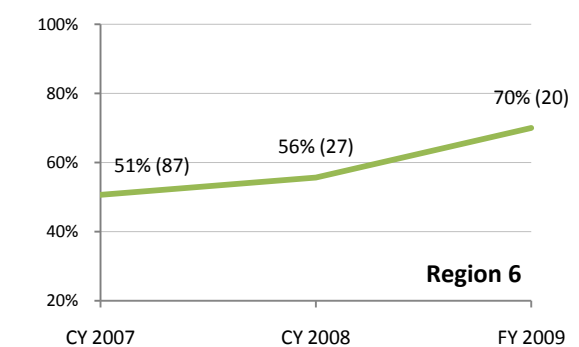
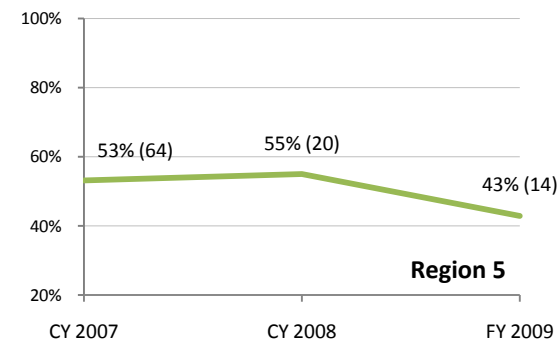
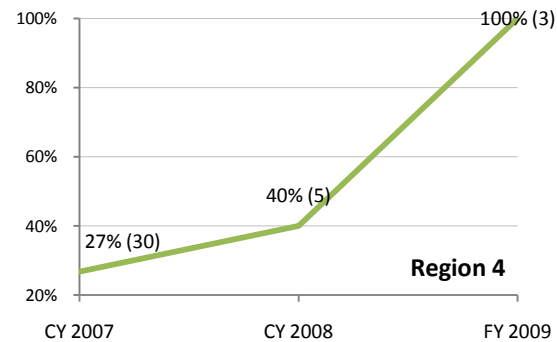
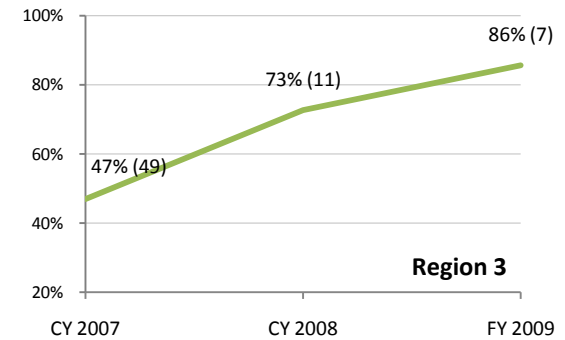
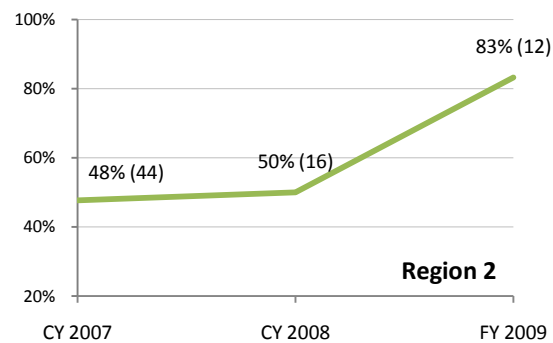
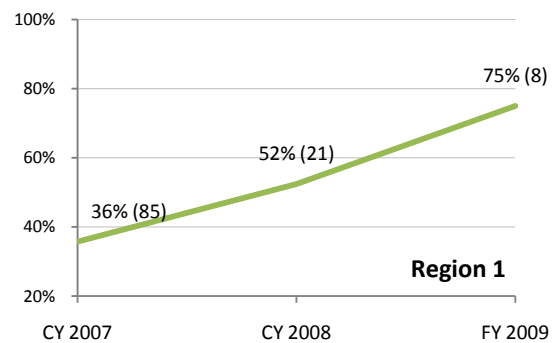
PERFORMANCE MEASURE

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Adequate Safeguards for Sexually Aggressive Youth (SAY)

Children identified as sexually aggressive (SAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

Regional Trends (Number in parenthesis is total count of caregivers responding to this item in the survey)



Children's Administration

Adequate Safeguards for Sexually Aggressive Youth (SAY)

Children identified as sexually aggressive (SAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

Measure definition	Children identified as sexually aggressive (SAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.
Data source	Survey of Foster Parents and Caregivers in Washington State
Data supplier	John Tarnai, Ph.D., Principal Investigator and Bruce Austin, M.S., Study Director, Social and Economic Sciences Research Center, Washington State University
Next update	October 2010
Frequency	State Fiscal Qtr
Data notes	<p>1 Results for this outcome include interview responses from randomly selected licensed foster parents and unlicensed and caregivers.</p> <p>2 This outcome has been significantly revised from the 2007 survey. In the 2007 survey, SAY and PAAY were combined into a single outcome. Beginning with the 2008 survey, separate outcomes were measured for SAY and PAAY. A definition of “sexually aggressive youth” was added to the survey in 2009, along with a second screening question (Q115A) to help ensure only caregivers who cared for children meeting this definition would be included in the outcome calculation.</p> <p>3 Only foster parents and caregivers who answer “yes” to having a child identified by the agency as sexually aggressive placed into their home (Q115A) in FY2009 are included in the calculation for this outcome. Answers to both Q114 and Q118 must be YES to be considered in compliance.</p> <p>4 FY2010 YTD includes results from the Quarter 1 (364 interviews) and Quarter 2 (334 interviews) Foster Parent Survey and is based on a total of 699 foster parents/caregivers interviewed.</p>

DATA

DATE	Statewide Rate	TARGET	Total Applicable Responses	Region 1	R1 Count	Region 2	R2 Count	Region 3	R3 Count	Region 4	R4 Count	Region 5	R5 Count	Region 6	R6 Count
CY 2007	44.7%	95%	358	36%	85	48%	44	47%	49	27%	30	53%	64	51%	87
CY 2008	55.0%	95%	100	52%	21	50%	16	73%	11	40%	5	55%	20	56%	27
FY 2009	70.3%	95%	64	75%	8	83%	12	86%	7	100%	3	43%	14	70%	20
FY2010YTD	69.7%	95%	Q1=12 and Q2=21	Regional performance not calculated in quarterly reports											

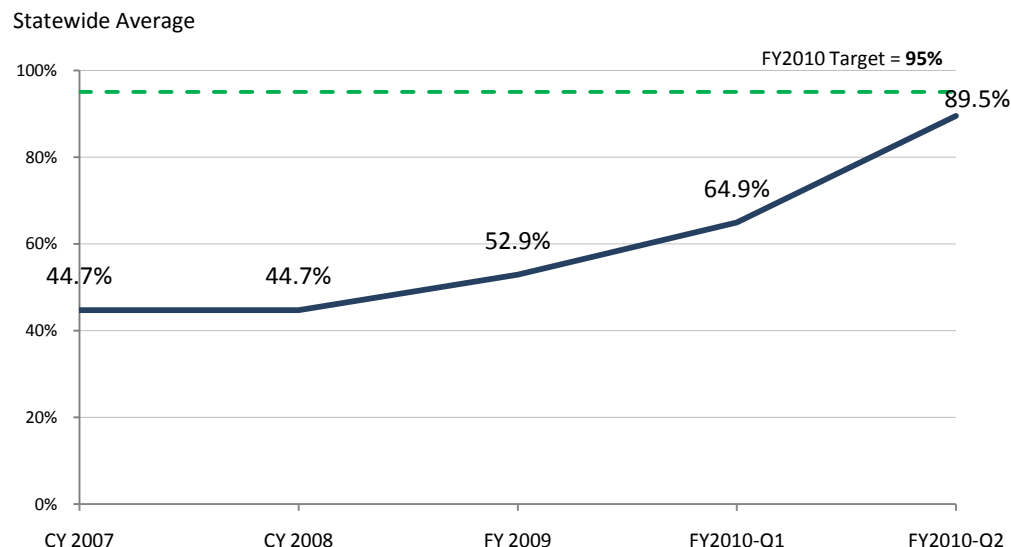
Children's Administration

PERFORMANCE MEASURE

[TO DATA CHART](#)

Adequate Safeguards for Physical Assaultive/Aggressive Youth (PAAAY)

Children identified as physically assaultive or physically aggressive (PAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.



DATA SOURCE: Survey of Foster Parents and Caregivers in Washington State, administered by WSU

MEASURE DEFINITION: Children identified as physically assaultive or physically aggressive (PAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

DATA NOTES: **1** Results for this outcome include interview responses from randomly selected licensed foster parents and unlicensed and caregivers. **2** This outcome has been significantly revised from the 2007 survey. In the 2007 survey, SAY and PAAAY were combined into a single outcome. Beginning with the 2008 survey, separate outcomes were measured for SAY and PAAAY. A definition of "physically assaultive youth" was added to the survey in 2009, along with a second screening question (Q110A) to help ensure that only caregivers who cared for children meeting this definition would be included in the outcome calculation. **3** For PAAAY, Q110 is a screening question. Only foster parents who answer "yes" that a child identified by the agency as physically assaultive was placed into their home in FY2009 are included in the calculation for this outcome. Answers to both Q109 and Q113 must be YES to be considered in compliance. **4** FY2010 YTD Includes results from Quarter 1 and Quarter 2 Foster Parent Survey and is based on a total of 699 foster parent/caregiver interviews.

SUMMARY

- **Correction Made to FY2010-Q2 Performance on 11/1/10:** FY2010YTD performance for ensuring adequate safeguards for Physically Assaultive/Aggressive Youth (PAAAY) was 89.5%, a significant increase from FY2009 performance at 52.9%.
- Regional performance is not calculated in quarterly informational reports due to the small number of applicable cases.
- Region 3 was the highest performer during FY2009 at 83% and Region 1 had the lowest performance at 44%.
- During the most recent quarterly survey, caregivers reported the following:
 - 62.8% (27 of 43) received specialized training to care PAAAY.
 - 59.5% (25 of 42) received a Youth Supervision and Safety Plan by CA to support their care of the youth.
 - 96% (24 of 25) were involved in developing the Youth Supervision and Safety Plan and 95.7% of the plans were reported to meet the safety and supervision needs of the children in their home.
- Beginning in February 2010, a comprehensive statewide SAY-PAAAY quality assurance plan was implemented to help ensure safeguards for children and caregivers are in place.
- In July 2010, the revised Youth Supervision and Safety Plan was released in FamLink.
- In August 2010, training packets (DVD and hand-outs) were distributed to regions to give to caregivers caring for SAY/PAAAY youth. Copies were also sent to Behavioral Rehabilitative Services (BRS) and Child Placing Agency (CPA) providers.

ACTION PLAN

- Strengthen ongoing quarterly quality assurance review to identify and address practice improvement needs.
- Provide social workers reminder of revised Youth Supervision and Safety Plan form in FamLink during the October 2010 Policy Roll-Out Training.
- Obtain consultation from the National Resource Center for Permanency and Family Connections (NRCPCF) at Hunters College.

Children's Administration

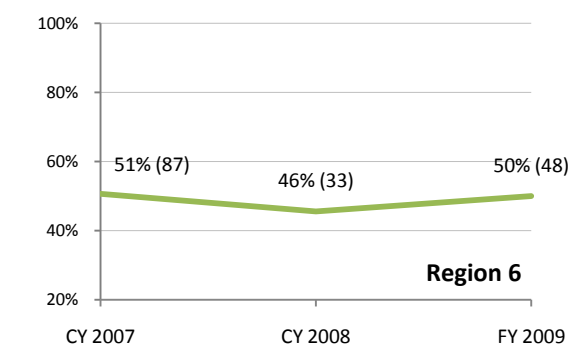
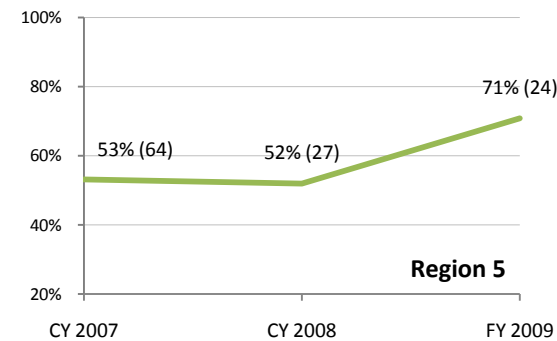
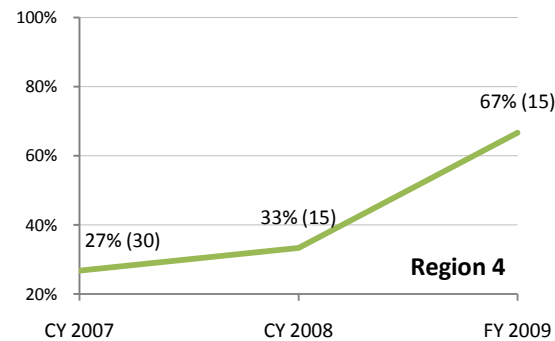
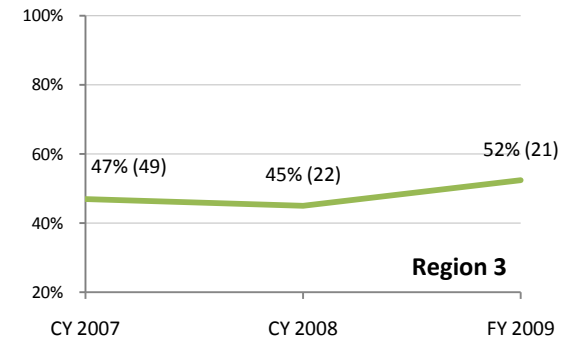
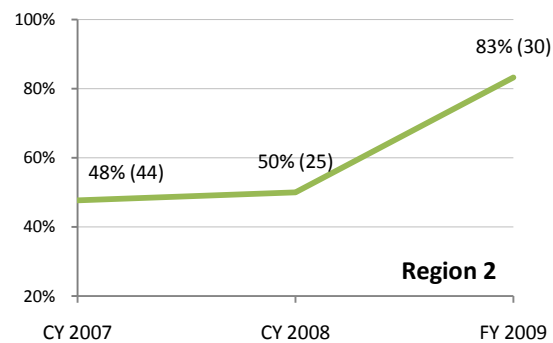
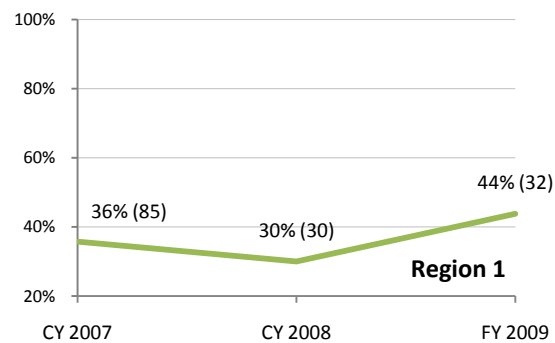
PERFORMANCE MEASURE

[TO DATA CHART](#)

Adequate Safeguards Physical Assaultive/Aggressive Youth (PAAY)

Children identified as physically assaultive or physically aggressive (PAAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

Regional Trends (Number in parenthesis is total count of caregivers responding to this item in the survey)



Children's Administration

Adequate Safeguards for Physical Assaultive/Aggressive Youth (PAAY)

Children identified as physically assaultive or physically aggressive (PAAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.

Measure definition	Children identified as physically assaultive or physically aggressive (PAAY) pursuant to the statutory definition will be placed with caregivers who have received specialized training and have a plan developed to address safety and supervision issues.
Data source	Survey of Foster Parents and Caregivers in Washington State
Data supplier	John Tarnai, Ph.D., Principal Investigator and Bruce Austin, M.S., Study Director, Social and Economic Sciences Research Center, Washington State University
Next update	October 2010
Frequency	State Fiscal Qtr
Data notes	<p>1 Results for this outcome include interview responses from randomly selected licensed foster parents and unlicensed and caregivers.</p> <p>2 This outcome has been significantly revised from the 2007 survey. In the 2007 survey, SAY and PAAY were combined into a single outcome. Beginning with the 2008 survey, separate outcomes were measured for SAY and PAAY. A definition of “physically assaultive youth” was added to the survey in 2009, along with a second screening question (Q110A) to help ensure that only caregivers who cared for children meeting this definition would be included in the outcome calculation.</p> <p>3 For PAAY, Q110 is a screening question. Only foster parents who answer “yes” that a child identified by the agency as physically assaultive was placed into their home in FY2009 are included in the calculation for this outcome. Answers to both Q109 and Q113 must be YES to be considered in compliance.</p> <p>4 FY2010 YTD includes results from the Quarter 1 (364 interviews) and Quarter 2 (334 interviews) Foster Parent Survey and is based on a total of 699 foster parents/caregivers interviewed.</p>

DATA

DATE	Statewide Rate	TARGET	Total Applicable Responses	Region 1	R1 Count	Region 2	R2 Count	Region 3	R3 Count	Region 4	R4 Count	Region 5	R5 Count	Region 6	R6 Count
CY 2007	44.7%	95%	358	36%	85	48%	44	47%	49	27%	30	53%	64	51%	87
CY 2008	44.7%	95%	150	30%	30	60%	25	45%	22	33%	15	52%	27	46%	33
FY 2009	52.9%	95%	170	44%	32	47%	30	52%	21	67%	15	71%	24	50%	48
FY2010-Q1	64.9%	95%	37	Regional performance is not calculated in quarterly reports											
FY2010-Q2	89.5%	95%	43												

Children's Administration

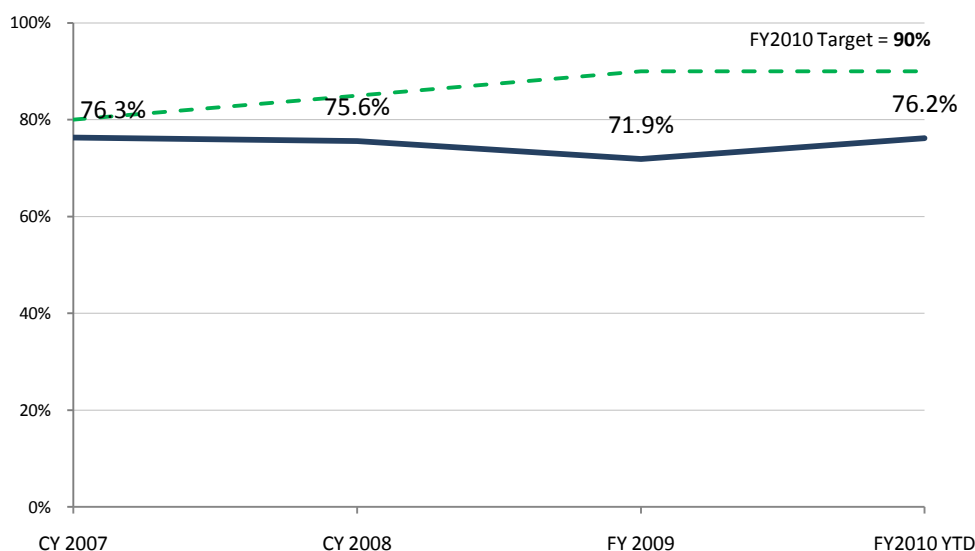
PERFORMANCE MEASURE

[TO DATA CHART](#)

Foster Parent Support

Licensed caregivers will report adequate support for their roles and responsibilities (including, but not limited to, crisis support, timely notification about case planning meetings, and cultural competency resources).

Statewide Average



DATA SOURCE: Survey of Foster Parents and Caregivers in Washington State, administered by WSU

MEASURE DEFINITION: Licensed caregivers will report adequate support for their roles and responsibilities (including, but not limited to, crisis support, timely notification about case planning meetings, and cultural competency resources).

DATA NOTES: **1** Percentage of randomly selected licensed caregivers reporting adequate support for their roles and responsibilities, by region and for the state as a whole (including but not limited to crisis support, timely notification about case planning meetings, and cultural competency resources). **2** This outcome measure combines a total of seven questions: Q89, Q93, Q94, Q96, Q57, Q58, and Q78, but some questions are averaged so that equal weight is given to each of the four subsections of this outcome: support, cultural competency support, quality of help and support from the agency and social worker, and timely notification about case planning meetings. **3** FY2010 YTD includes results from Quarter 1 and Quarter 2 Foster Parent Survey and is based on a total of 699 foster parent/caregiver interviews.

SUMMARY

- FY2010YTD performance for Foster Parents reporting they received adequate support for their roles and responsibilities was 76.2% and represents about a 4-5% increase in comparison to FY2009 performance at 71.9%.

- Performance has remained relatively stable since CY2007 (76.3%).

- Regional performance is not calculated in quarterly informational reports.

- Region 5 was the highest performer during FY2009 at 75% and Region 3 had the lowest performance at 68%.

- Compliance is an aggregate of caregiver responses to the following seven questions (identified in order of high to low performance based on the most recent quarterly survey):

- Agency support in dealing with cultural or ethnic issues (86%)
- Timely agency response to a caregiver crisis or emergency (78.9%)
- Timely notification to shared case planning meetings (76.6%)
- Satisfaction with overall quality of help and support from child's social worker (73.8%)
- Satisfaction with overall quality of agency help and support (73.5%)
- Notification by agency of court hearings within 10 days (70.1%)
- Agency notification of caregiver right to be heard at court (64.4%)

- To better support foster parents, CA has (a) expanded organizational supports, such as hubs and support groups, (b) engaged in ongoing collaboration with foster parent consultation teams, (c) increased communication through websites, monthly newsletter, and ListServ, and (d) Provided info / reminders to CA staff regarding practice expectations for caregivers.

ACTION PLAN

- Continue to strengthen working relationship with caregivers and spirit of partnership between staff and caregivers.

- Develop and implement Caregiver Support Improvement Plan.

- Strengthen ongoing quarterly review of foster parent and caregiver survey results to identify and address practice improvement needs.

Children's Administration

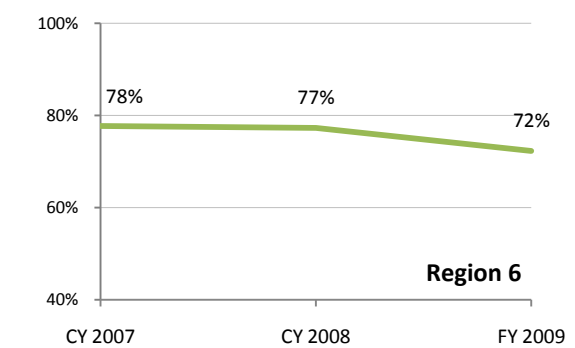
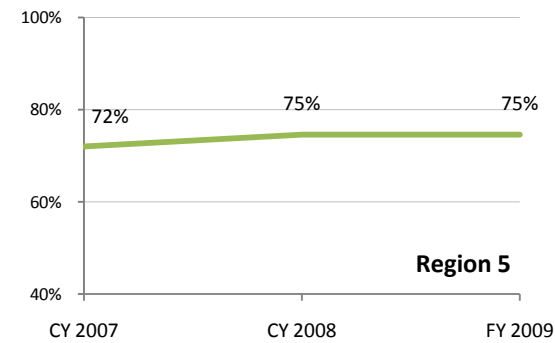
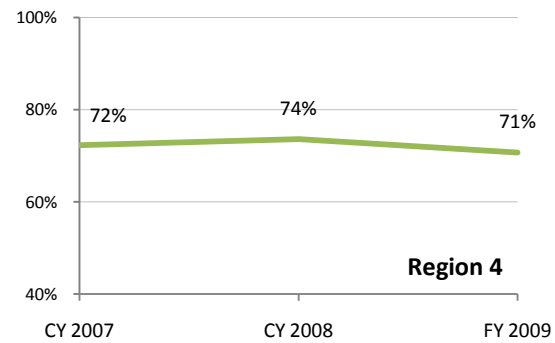
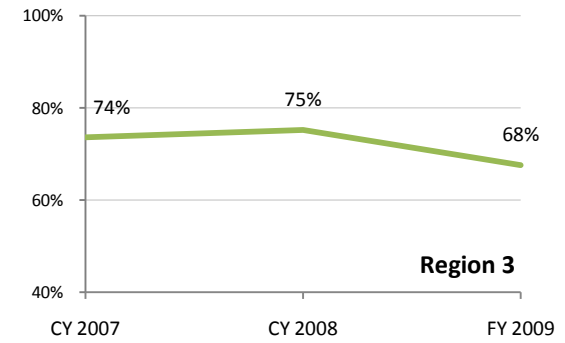
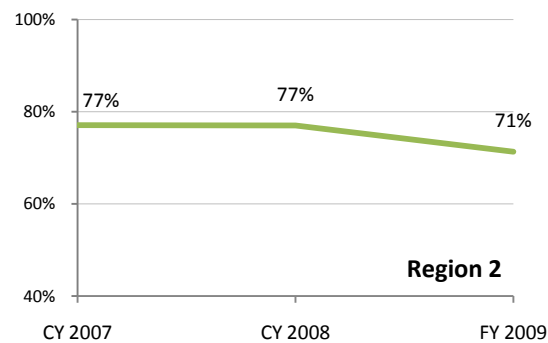
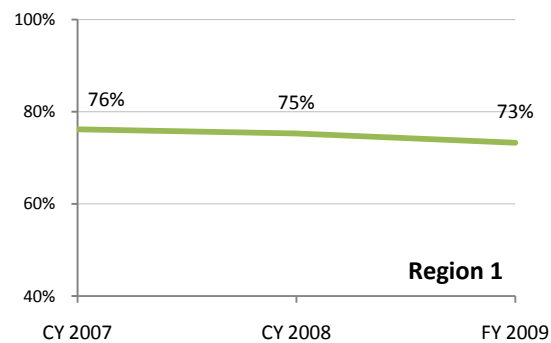
PERFORMANCE MEASURE

[TO DATA CHART](#)

Foster Parent Support

Licensed caregivers will report adequate support for their roles and responsibilities (including, but not limited to, crisis support, timely notification about case planning meetings, and cultural competency resources).

Regional Trends



Children's Administration

Foster Parent Support

Licensed caregivers will report adequate support for their roles and responsibilities (including, but not limited to, crisis support, timely notification about case planning meetings, and cultural competency resources).

Measure definition	Percentage of licensed caregivers that report adequate support for their roles and responsibilities (including, but not limited to, crisis support, timely notification about case planning meetings, and cultural competency resources).
Data source	Survey of Foster Parents and Caregivers in Washington State
Data supplier	John Tarnai, Ph.D., Principal Investigator and Bruce Austin, M.S., Study Director, Social and Economic Sciences Research Center, Washington State University
Next update	October 2010
Frequency	State Fiscal Qtr
Data notes	<p>1 Percentage of randomly selected licensed caregivers reporting adequate support for their roles and responsibilities, by region and for the state as a whole (including but not limited to crisis support, timely notification about case planning meetings, and cultural competency resources).</p> <p>2 This outcome measure combines a total of seven questions: Q89, Q93, Q94, Q96, Q57, Q58, and Q78, but some questions are averaged so that equal weight is given to each of the four subsections of this outcome: support, cultural competency support, quality of help and support from the agency and social worker, and timely notification about case planning meetings.</p> <p>3 The results for Q78 were not factored into the outcome in the results for the 2007 survey, because the related policy had not been put in place in 2006. Q78, is however included in the outcome calculations for surveys conducted after 2007.</p> <p>4 FY2010 YTD includes results from the Quarter 1 (364 interviews) and Quarter 2 (334 interviews) Foster Parent Survey and is based on a total of 699 foster parents/caregivers interviewed.</p>

DATA

DATE	Statewide Rate	TARGET	Total Applicable Responses	Region 1	Region 1 Count	Region 2	Region 2 Count	Region 3	Region 3 Count	Region 4	Region 4 Count	Region 5	Region 5 Count	Region 6	Region 6 Count
CY 2007	76.3%	80%	2904	76%	546	77%	349	74%	431	72%	347	72%	543	78%	688
CY 2008	75.6%	85%	3362	75%	597	77%	463	75%	494	74%	468	75%	594	77%	745
FY 2009	71.9%	90%	5243	73%	992	71%	686	68%	847	71%	640	75%	856	72%	1222
FY2010 YTD	76.2%	90%	Q1: 364 Q2: 330	Regional performance not calculated in quarterly reports											

Children's Administration

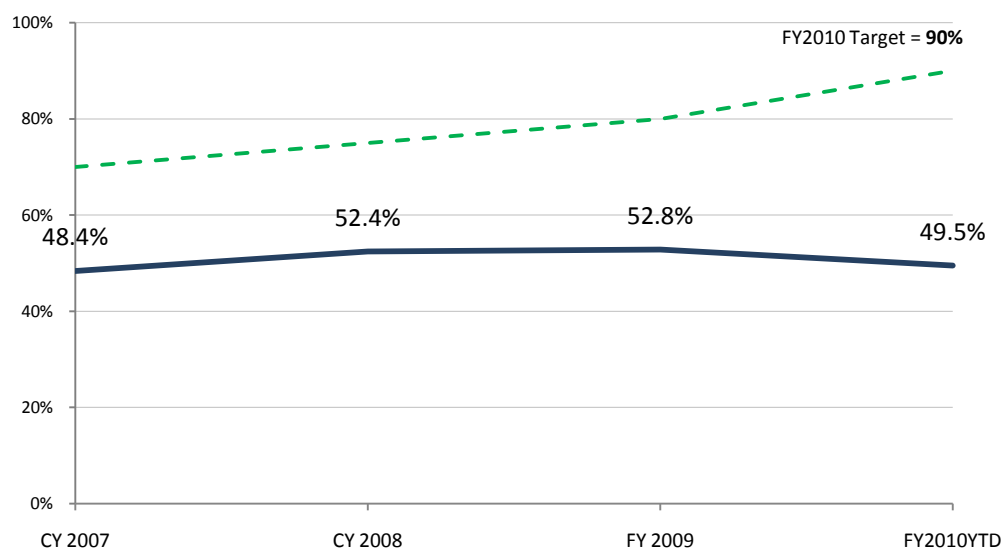
PERFORMANCE MEASURE

[TO DATA CHART](#)

Sibling Visits/Contacts

Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings.

Statewide Average



DATA SOURCE: Survey of Foster Parents and Caregivers in Washington State, administered by WSU

MEASURE DEFINITION: Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings.

DATA NOTES: **1** Results for this outcome include interview responses from randomly selected licensed foster parents and unlicensed and caregivers. **2** This outcome has three screen questions (Q125, Q126 and Q127). Only foster parents who indicate that the child has a sister or brother ("yes" to Q125), who was not placed in the foster parent's home in 2008 ("no" to Q126), and for whom contact was not disallowed by DCFS or the court ("no" to Q127) are included in the calculation of this outcome. **3** Compliance is based on a total of two or more monthly visits or contacts. Responses are considered in compliance if there were two or more visits per month (Q128), two or more other forms of contact per month (Q128B), or through a combination of visits and contacts (combination of Q128 and Q128B). **4** FY2010 YTD Includes results from Quarter 1 and Quarter 2 Foster Parent Survey and is based on a total of 699 foster parent/caregiver interviews.

SUMMARY

- For FY2010 YTD, foster parents and caregivers surveyed reported 49.5% of children had two or more monthly visits or contacts with all of their siblings.
- Performance remains relatively stable since CY2007 and slightly decreased from 52.8% in FY2009.
- Regional performance is not calculated in quarterly informational reports.
- Region 2 was the highest performer during FY2009 at 61% and Region 4 the lowest at 43%.
- Highlights of additional analysis:
 - Majority of children have a sibling not residing with them (at least 60%).
 - Majority of siblings that reside elsewhere are half siblings (59.9%).
 - Majority of siblings residing elsewhere are age 5 to 17 years old (est. 45%).
 - Est. 20% of siblings that reside elsewhere are under 5 years and 10% are over 18 years of age.
 - Siblings residing elsewhere live with foster parent (27%), mother/father (24%), relatives (14%).
 - Primary reason caregivers report siblings placed elsewhere are not having regular visits and contacts include (in order of frequency): (a) siblings reside far apart, (b) the child's age makes contact not possible, (c) visits not coordinated by the Department, and (d) the sibling was adopted.
- March, April, and May 2010 staff and caregiver communication spotlighted sibling relationships.
- Updated several foster parent recruitment contracts to include sibling placement recruitment expectations.
- Foster Family Connections and CA sponsored the 5th annual Camp to Belong with 97 campers from 38 sibling groups.

ACTION PLAN

- Implement policy identifying priorities for making placement decision that includes sibling relationships.
- Finalize and distribute Sibling Visit planning and documentation tool.
- Explore feasibility to pilot nationally recognized Neighbor to Family Program in Washington.
- Implement Performance-based contracting.
- Receive technical assistance from the National Resource Center for Permanency and Family Connections (NRCPCF) at Hunter College.

Children's Administration

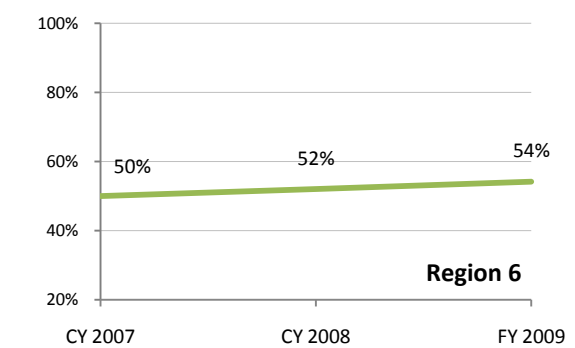
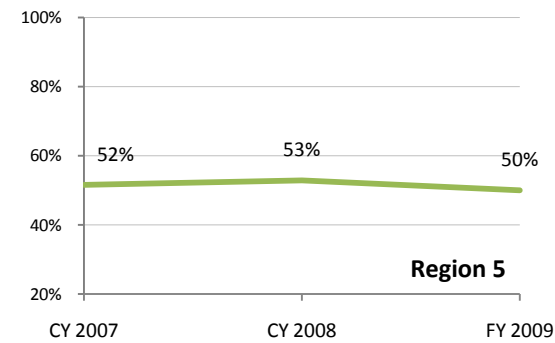
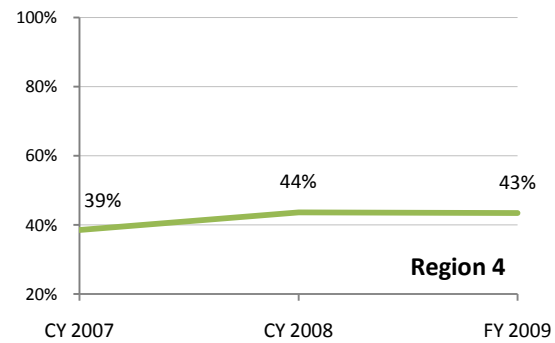
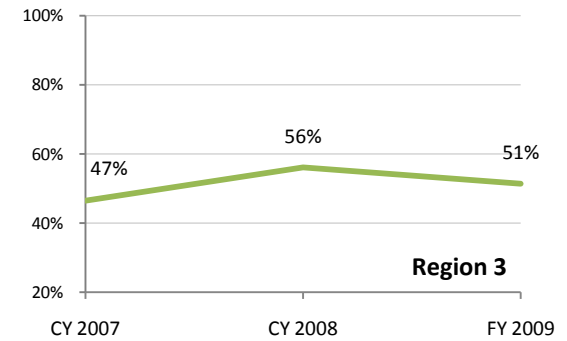
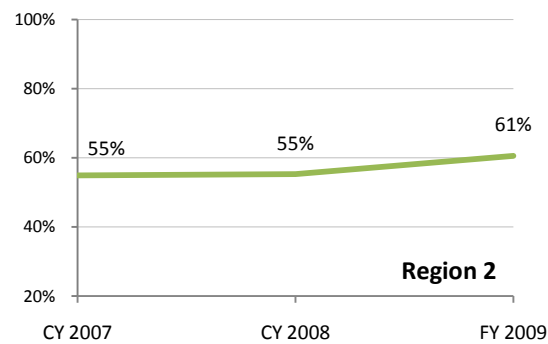
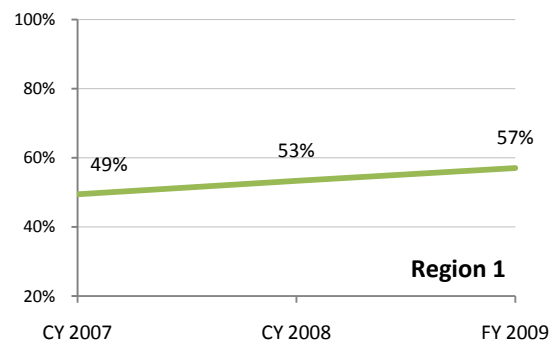
PERFORMANCE MEASURE

[TO DATA CHART](#)

Sibling Visits/Contacts

Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings.

Regional Trends



Children's Administration

Sibling Visits/Contacts

Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings.

Measure definition	Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings.
Data source	Survey of Foster Parents and Caregivers in Washington State
Data supplier	John Tarnai, Ph.D., Principal Investigator and Bruce Austin, M.S., Study Director, Social and Economic Sciences Research Center, Washington State University
Next update	October 2010
Frequency	State Fiscal Qtr
Data notes	<p>1 Results for this outcome include interview responses from randomly selected licensed foster parents and unlicensed and caregivers.</p> <p>2 In 2007, the survey outcome was measured by a single question which asked about visits and contacts with siblings. In 2008, the question was separated into two questions, one about visits, and one about contacts. In 2010 the survey was significantly changed to ask questions about each sibling relationship.</p> <p>3 This outcome has three screening questions (Q125, Q126 and Q127). Only foster parents who indicate that the child has a sister or brother ("yes" to Q125), who was not placed in the foster parent's home in 2008 ("no" to Q126), and for whom contact was not disallowed by DCFS or the court ("no" to Q127) are included in the calculation of this outcome.</p> <p>4 Compliance is based on a total of two or more monthly visits or contacts. Responses are considered in compliance if there were two or more visits per month (Q128), two or more other forms of contact per month (Q128B), or through a combination of visits and contacts (combination of Q128 and Q128B).</p> <p>5 FY2010 YTD includes results from the Quarter 1 (364 interviews) and Quarter 2 (334 interviews) Foster Parent Survey and is based on a total of 699 foster parents/caregivers interviewed.</p>

DATA

DATE	Statewide Rate	TARGET	Total Applicable Children	Region 1	R1 Count	Region 2	R2 Count	Region 3	R3 Count	Region 4	R4 Count	Region 5	R5 Count	Region 6	R6 Count
CY 2007	48.4%	70%	430	49%	81	55%	51	47%	71	39%	65	52%	62	50%	100
CY 2008	52.4%	75%	584	53%	107	55%	76	56%	98	44%	78	53%	102	52%	123
FY 2009	52.8%	80%	846	57%	151	61%	99	51%	238	43%	113	50%	140	54%	201
FY2010YTD	49.5%	90%	Q=318 and Q2=233	Regional performance not calculated in quarterly reports											